

# How to refund a ticket

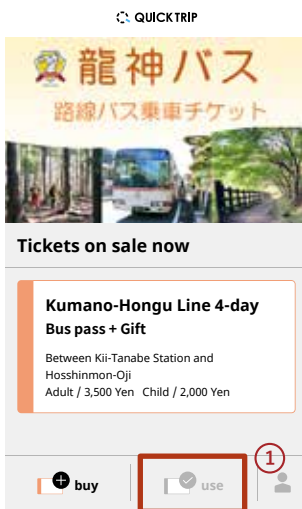
Ticket sales site

QUICK TRIP

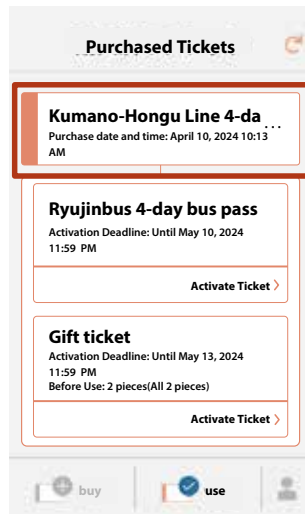


\*Refunds are only available if the ticket is unused and within the expiration date. (However, a refund fee of 500 yen, tax included, will be charged separately.)

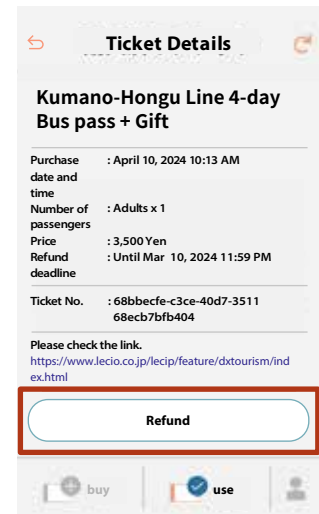
\*Product image for illustration purposes only. Actual product may vary.



① Tap the 'use' button located in the bottom of the browser.

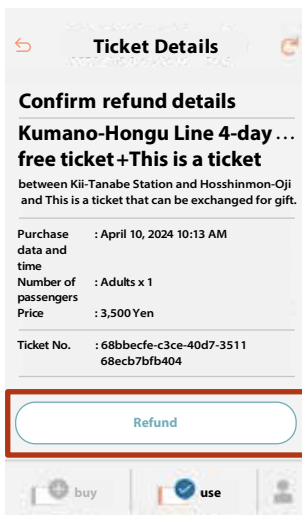


② Select the ticket you want to refund.

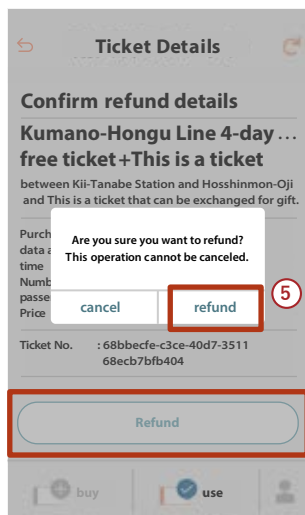


③ Please tap "Refund"

\*Refund fee of 500 yen, tax included, will be charged separately.



④ After confirming the refund details, tap the "Refund" button.



⑤ Please double check the confirmation message and tap the "refund" button to proceed.