

How to refund a ticket

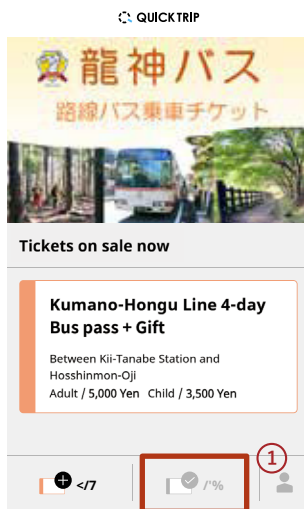
Ticket sales site

QUICK TRIP

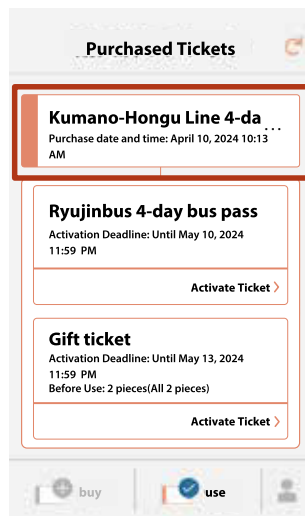


*Refunds are only available if the ticket is unused and within the expiration date. (However, a refund fee of 500 yen, tax included, will be charged separately.)

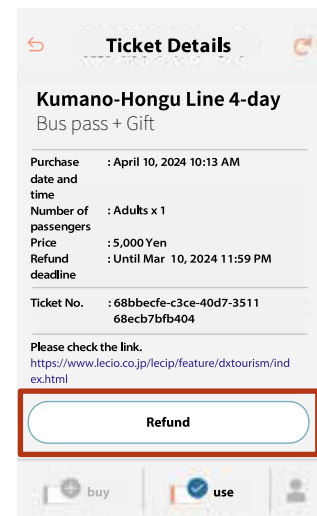
*Product image for illustration purposes only. Actual product may vary.



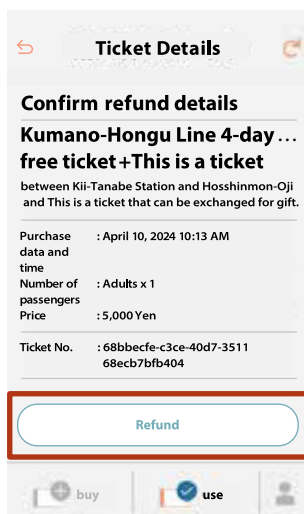
- ① Tap the 'use' button located in the bottom of the browser.



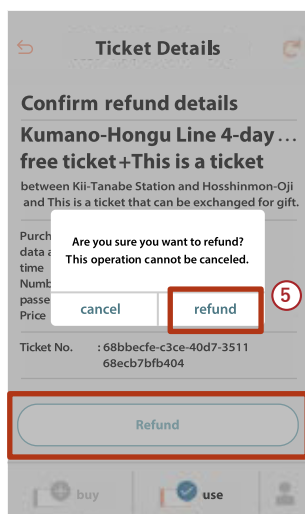
- ② Select the ticket you want to refund.



- ③ Please tap "Refund"
- *Refund fee of 500 yen, tax included, will be charged separately.



- ④ After confirming the refund details, tap the "Refund" button.



- ⑤ Please double check the confirmation message and tap the "refund" button to proceed.